

Introduction

Shelley Brough
(Head of Integrated Commissioning)

**Voluntary, Community, Faith and Social
Enterprise (VCFSE) Sector**

Social Action Partner Contract

Beechmere



Purpose of Day

- To explore how we can work together more effectively by developing:
 - A **Partnership Agreement (Social Action Charter)**: Public Sector, VCFSE, Business and Industry
 - A **Social Action Partnership Service** which will support organisations in the VCFSE and the Social Action Charter

Vision

To develop a strong local social impact culture through effective social action, which is underpinned by a thriving Voluntary, Community, Faith and Social Enterprise Sector

Social Impact

The effects on people and communities that happen as a result of the actions, activity, projects, programmes or policy - delivered by individuals, communities or organisations.

Social Action

Is about people coming together to help improve the life outcomes of local people, by identifying and solving problems or issues that are important to local people and our communities.

Why Social Action?

- We know communities in Cheshire East face a range of challenges
- It isn't possible for any single organisation to achieve significant impact in isolation
- By mobilising individuals, and making the right connections, the public sector and the VCFS can maximise social impact together

Early Help

- Early Help is one of our key principles
- Providing support to people at an early stage, before their needs worsen
- Golden Thread for the Council's model:
 - Early Help Framework
 - Early Help and Community Grants
 - Connected Communities

Questions

1. How do you want to connect to other VCFS organisations around social action?
2. How do you want to connect to the public sector?
3. How do you want to connect to the public sector?



Social Action Charter
Dan Coyne, Community Development
Manager

What is a Social Action Charter?

- Involves the Local Authority asking the VCFS to commit to some core principles
- Involves the Local Authority and Health making commitments to the VCFS
- This will define how we work together in the future as a system with a person centred approach
- Key goal is have a set of agreed key strategic aims and to mobilise the community to achieve positive social change

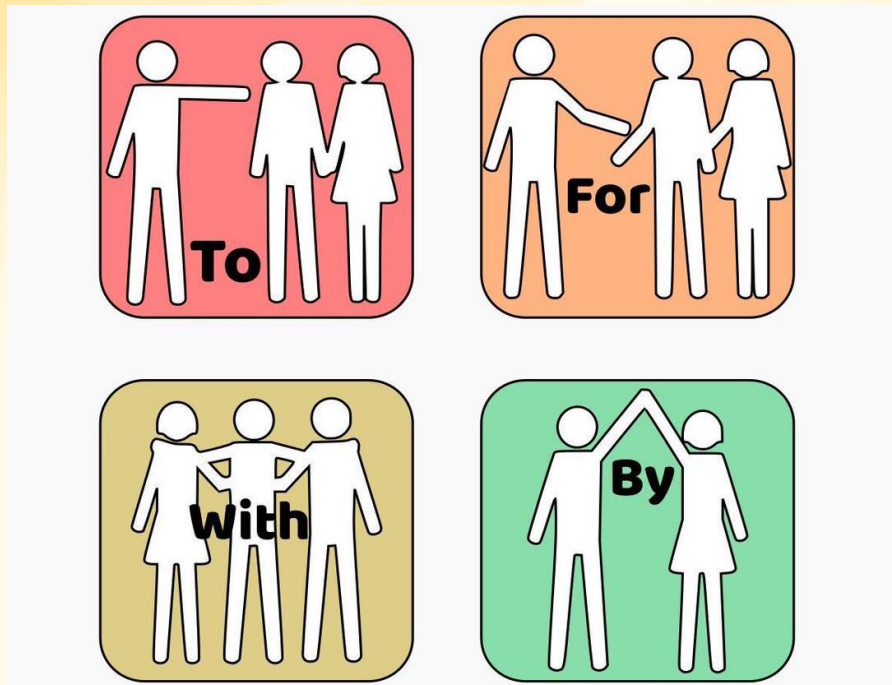
Relationships

- Fundamental to the approach is changing the relationship between key stakeholders: public sector organisations, VCFS and individuals
- Aim is to move from a model where the Public and VCF Sector do things **TO** and **For** people in organisational silo
- Instead do things **WITH** individuals as system to achieve positive change and empower people to do things where appropriate **BY** themselves

Cheshire East Council Strategic Priority

Our local communities are strong and supportive

Setting the scene



Cheshire East Council Strategic Priority

Our local communities are strong and supportive

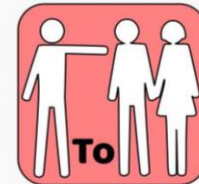
Within Cheshire East Council (as all Local Authorities) and across the Public Sector a number of services are required (mainly statutory services) that we deliver **TO** people:

- Emergency services (Police, Fire, NHS)
- Housing
- Waste collection
- Education
- Social Services

Mechanisms:

In house services

“Everything done,
is to us &
without us.”
(Medical Model)



Cheshire East Council Strategic Priority

Our local communities are strong and supportive

There have a number of services across Cheshire East (some delivered internally and some commissioned externally) and that are delivered

FOR people:

- Previous Communities Team
- Current VCF Infrastructure contract
- Social Prescribing (Link Workers)
- Local Area Coordinators
- Information and Advice

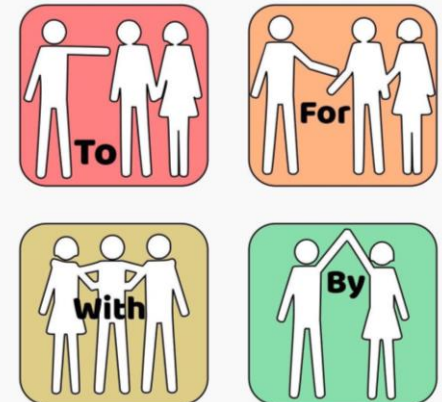
Mechanisms:

In house delivery or commissioned

“Everything done,
is done for us;
without us.”
(Charity Model)



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Cheshire East Council Strategic Priority

Our local communities are strong and supportive

Asset Based Community Development is what we focus on within our Cheshire East Communities Team which are services/activities and that are delivered

BY people:

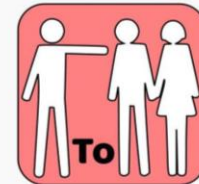
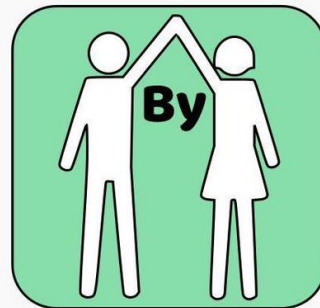
- Create the environment (Connected Communities Centres and Events)
- Engage and inspire
- Offer the space/connections/resource required

Mechanisms:

In house delivery or grant funded - My Bright Idea Fund

**connected
communities**

“Done by Us for Us.”
(Asset-Based Community
Development)



Cheshire East Council Strategic Priority

Our local communities are strong and supportive

There are a range of services where we are wanting to fully utilise the assets within our communities (Public, VCF and Private Sector) to establish relationships that can services can be delivered **WITH** people:

- Cheshire East Integrated Commissioning (Drug and Alcohol, Carers Service)
- Town Partnerships
- Chalco
- Our Bright Idea Fund
- **This contract**

Mechanisms

In house delivery, commissioned or grant funded

**“Nothing for us,
without us.”**
(Social Model, Advocacy,
Co-design/Co-production/
Asset-based Approaches)



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What might be in a social action charter?

- Shared vision
- Shared principles e.g. Early Help
- Codes of Practice e.g. funding and procurement, consultation, volunteering, governance, supporting equality and diversity

Questions

1. What would you like to see in the social action charter?
2. What is the best way to work together to develop this?

The Commission

Nik Darwin
Senior Commissioning Manager

£117M

The Commission

- The Council is looking for a key partner to support VCFS organisations deliver social impact
- This would be called a 'Social Action Partnership Service'

Approach

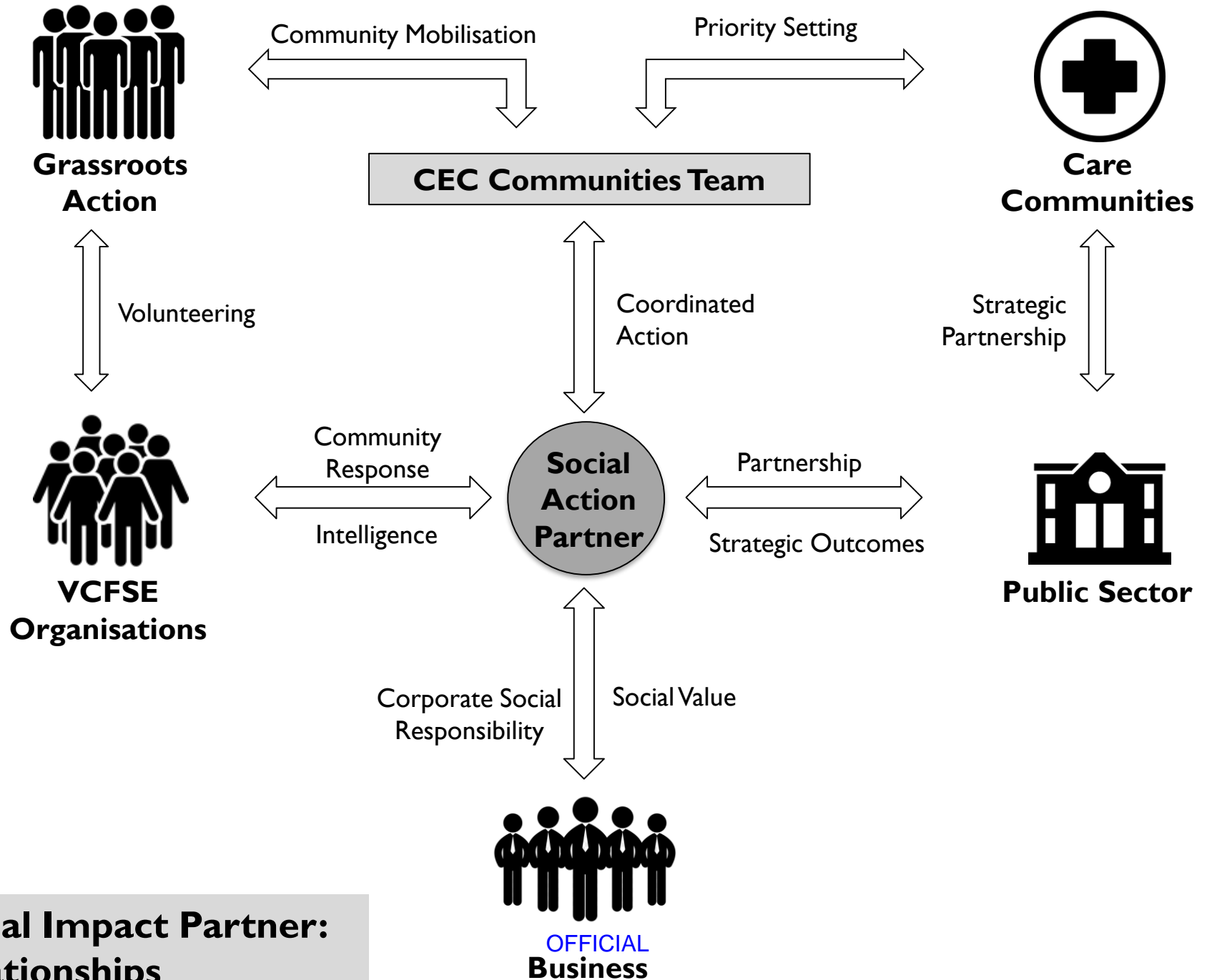
- Outcome orientated contract
- Tenders will need to show plausible ways in which contract outcomes will be met
- This should be informed by your needs

High Level Outcomes

- 1. Better connected organisations/sectors** (including social value and corporate social responsibility) to achieve greater social action and social impact
- 2. Improved relationships and partnerships across organisations** (sectors) to achieve greater social action and social impact
- 3. Better connections are made between individuals and the VCFSE sector** to achieve greater social action and social impact

High Level Outcomes

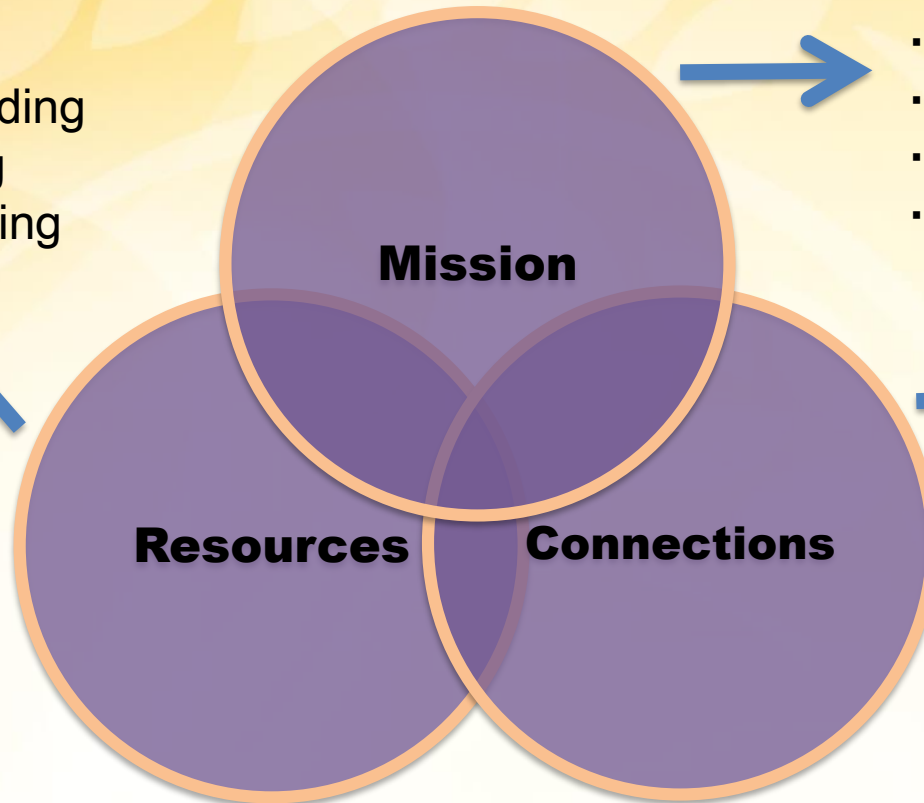
- 4. Increased capacity and sustainability for the VCFSE sector** (through effective connections, relationships and partnerships between organisations/sectors - Public Sector, VCFSE Sector, Business and Industry)
- 5. Increased social impact** as an outcome of increased social action to ensure that community need and strengths are better supported through the work of the VCFSE sector



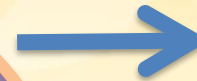
**Social Impact Partner:
Relationships**

Social Action - Conditions

- Public Funding
- Charitable Funding
- Crowd Funding
- Business Funding



- Identify local need
- Define purpose
- Mobilise VCFS
- Guide action



- Businesses
- Faith Groups
- Community Groups
- Public Sector



Contract Details

- Contract would be 3+2 years
- Value circa £150K p.a.

Procurement Process

Tracy Roberts

Procurement Officer

Procurement

Requirements of the Public Contract Regulations are:

- That the opportunity is advertised in the Official Journal of the European Union (OJEU Notice)
- That the process adheres to the principles of the Treaty on the Functioning of the European Union:
 - **Equal treatment**
 - **Non-discrimination**
 - **Mutual recognition**
 - **Proportionality**
 - **Transparency**

Indicative Timescales & Key processes

- Develop and consult on the specification - Now
- Prepare procurement documentation

Intend to publish advert	1st November 2019
Return of tenders	2nd December 2019
Evaluate tenders	13th December 2019
Intention to Award	13th January
Standstill Period	10 days required
Mobilisation	Approx. 2 months
Contract to start	1st April 2020

Procurement Tips - Do not

- Assume we know your organisation or capabilities, we can only evaluate your written response
- Send in paper / hard copy or email tenders, these cannot be accepted
- Leave uploading and submitting your responses to the last minute

Ensure You Do

- **Ask**, if in doubt – no questions are ‘stupid’
- Use the e-tendering portal (the Chest) for all queries & to submit documents
- **Read** the questions & documents provided
- Complete **all** information & double-check
- **Check all attachments are attached!**
- **Upload** and publish your response on time
 - **upload a draft *prior* to deadline**

ICT & Data Security

GDPR & Data Protection Act 2018

- Mandatory 5 questions in SQ (Pass / Fail)
 - 1. Certification/accreditations
 - 2. Password Protection
 - 3. Data Breach Policies
 - 4. Staff Training
 - 5. Media destruction
- Provide evidence
 - Certificates, Policies / procedures etc.
- Resources
 - www.ncsc.gov.uk - National Cyber Security Centre
 - www.ico.org.uk - Information Commissioner's Office

Facilitated Groups

Questions

1. What support would be most valuable to you from the 'Social Impact Partnership Service', in helping you make a difference to the local community?
2. What barriers do you face in making a difference to local people?

Next Steps

Shelley Brough
(Head of Integrated Commissioning)

Next Steps

- Review information from survey and events
- Finalise service specification for 'Social Impact Partnership Service'
- Begin procurement October 2019

Engagement

- Engagement survey available on the CE website.
- Feedback from this survey and the events this week, will help define our final approach
<https://surveys.cheshireeast.gov.uk/s/VCFS19/>
- Deadline for completion, 27 September 2010

Questions and Answers

Questions and Answers

Working for a **brighter future**  together

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